



ROOTS & JOURNEYS

RACK RATES 2024



Affordable Luxury ➤ Unfiltered Africa ➤ Authentic Adventures ➤ Family Fun



Our Destinations

BOTSWANA

THE BOTSWANA COLLECTION

MOPIRI

NOKANYANA

GREAT TSAU HILL

MANKWE TENTED RETREAT

TSWII MOKORO TRAILS

EXPERIENCES OVERVIEW

TRANSFERS

SPECIALS

ESWATINI

HIKING JOURNEYS

T&Cs

Click for quick access



ROOTS & JOURNEYS

RACK Per Person Sharing	High July - October	Shoulder Apr-Jun & Nov.	Green Jan-Mar & Dec.
Luxury Room / Family Unit	US\$ 690	US\$ 485	US\$ 370
Single Supplement	US\$ 207	US\$ 146	US\$ 111

EXPERIENCES

Each day 2 different experiences will be on offer.

Boat & Barge Cruises	Fishing (Mar-Dec)	Mokoro* Trips	Nature Walks	Delta in a Day	Cultural Visits	Birding
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OPTIONAL EXTRAS

Fly Camp**	Wellness Centre	Heli Flights	Tsodilo Hills	Wild Bird Trust Talk	Private Boat^	Guide / Pilot Accom.
Please inquire for availability upon booking	See full spa list	See heli rates for options	Self-drive road or heli options available	US\$ 150 pp (min. 2 ppl.)	US\$ 125 /empty seat	US\$ 165 /night

*Flood water dependent. **Min. 4 bednights - seasonal - flood water and environmentally dependent - must be booked in advance. ^Please see T&Cs. ***Group rates available

Mopiri

LIFE ON THE WATER

- INCLUSIVE**
Accommodation, all meals, drinks, 2 daily experiences, tourism levy, VAT
- EXCLUSIVE**
Optional extras, wellness centre treatments, curio purchases, guest laundry, gratuities, and premium brand drinks.
- CHILDREN**
Children 0 - 5 are FOC when sharing with adults. Children 6 - 17 are 50% when sharing with adults. Guests 18 years and older are full adult rate. Private boats must be booked for families with children under the age of 12.

ROOMS	FAMILY	OPEN	ACCESS	POOL	SPA
7 Luxury Rooms 14 beds	3 Family Units 12 beds	All Year	By road and air (airstrip 5 min. away)	Yes	Yes See full spa list

KEY TRANSFERS

Per person rates (min. 2 ppl). For more transfer options – see transfer rate sheet

Maun – Mopiri	Maun – Mopiri	Maun – Mopiri	Mopiri – Nokanyana	Mopiri – Great Tsau Hill	Kasane – Mopiri
Flight	Road	Heli	Flight	Heli	Flight
US\$ 265	US\$ 160***	US\$ 825	US\$ 260	US\$ 1,390	US\$ 480



RACK Per Person Sharing	High July - October	Shoulder Apr-Jun & Nov.	Green Jan-Mar & Dec.
Luxury Room / Family Unit	US\$ 690	US\$ 485	US\$ 370
Single Supplement	US\$ 207	US\$ 146	US\$ 111

EXPERIENCES

Each day 2 different experiences will be on offer.

Game Drives (morning /afternoon)	Birding	Cultural Visits	Bush Walks*	Nature Walks	Full Day Game Drive Khwai
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OPTIONAL EXTRAS

Full Day Game Drive Savute /Moremi	Heli Flights	Mokoro in Khwai**	Elephants Havens	Private Vehicle^	Guide / Pilot Accom.
US\$ 250 pp (min. 2 ppl.)	See heli rates for options	US\$ 180 pp (min. 2 ppl.)	US\$ 440 pp (Heli) (min. 2 ppl.)	US\$ 125 /empty seat	US\$ 165 /night

*Must be booked in advance. **Flood water dependent. ^Please see T&Cs. ***Group rates available



Nokanyana

LIFE ON SAFARI

- INCLUSIVE** Accommodation, all meals, drinks, 2 daily experiences, tourism levy, VAT
- EXCLUSIVE** Optional extras, curio purchases, guest laundry, premium brand drinks, and gratuities
- CHILDREN** Children 0 - 5 are FOC when sharing with adults. Children 6 - 17 are 50% when sharing with adults. Guests 18 years and older are full adult rate. Private vehicles must be booked for families with children under the age of 12.

ROOMS	FAMILY	OPEN	ACCESS	POOL	SAFARI
7 Luxury Rooms 14 beds	3 Family Units 12 beds	All Year	By road and air (Khwai airstrip ^o)	Yes	Excellent game viewing area

^o ± 2,5-3 hour scenic game drive en route to Nokanyana

KEY TRANSFERS

Per person rates (min. 2 ppl). For more transfer options – see transfer rate sheet

Maun – Nokanyana	Maun – Nokanyana	Maun – Nokanyana	Nokanyana – Mopiri	Nokanyana – Great Tsau Hill	Kasane – Nokanyana
Flight	Road	Heli	Flight	Heli	Flight
US\$ 280	US\$ 143***	US\$ 560	US\$ 260	US\$ 1,780	US\$ 495

RACK Per Person Sharing	High July - October	Shoulder Apr-Jun & Nov.	Green Jan-Mar & Dec.
Safari Tent	US\$ 395	US\$ 395	US\$ 395
Single Supplement	US\$ 119	US\$ 119	US\$ 119

EXPERIENCES

Each day 2 different experiences will be on offer.

Game Drives (day/night)	Bush Walks*	Nature Walks	Journey of the Stars	Meet a Bushman Family*	eBike Safari (2h)	Sky Walk
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OPTIONAL EXTRAS

eBike Safaris (3 hours)	Full Day with the Bushmen*	Fly Camp**	Heli Flights	Private Vehicle^	Guide / Pilot Accom.
US\$ 65 pp	US\$ 150 pp	Please inquire for availability upon booking	See heli rates for options	US\$ 125 /empty seat	US\$ 165 /night

*Must be booked in advance **Min. 4 bednights - Seasonal – environmentally dependent – must be booked in advance. ^Please see T&Cs. ***Group rates available



Great Tsau Hill

LIFE IN THE DESERT

- INCLUSIVE** Accommodation, all meals, drinks, 2 daily experiences, tourism levy, VAT
- EXCLUSIVE** Optional extras, curio purchases, guest laundry, premium branded drinks, and gratuities
- CHILDREN** Children 0 - 5 are FOC when sharing with adults. Children 6 - 17 are 50% when sharing with adults. Guests 18 years and older are full adult rate. Private vehicles must be booked for families with children under the age of 12.

ROOMS	OPEN	ACCESS	POOL	UNIQUE EXPERIENCES	PRIVATE CONCESSION
10 Meru Style Tents 20 beds	All year	By road and air (heli flight)	Yes	eBike Safari Bushmen Sky Walk	400 sq kms inside CKGR

KEY TRANSFERS

Per person rates (min. 2 ppl). For more transfer options – see transfer rate sheet

Maun – Great Tsau Hill	Maun – Great Tsau Hill	Great Tsau Hill – Mopiri	Great Tsau Hill – Mopiri	Great Tsau Hill – Nokanyana	Great Tsau Hill – Nokanyana
Road	Heli	Road	Heli	Road	Heli
US\$ 154***	US\$ 825	US\$ 180***	US\$ 1,390	US\$ 259***	US\$ 1,780

RACK Per Person Sharing	High July - October	Shoulder Apr-Jun & Nov.	Green Jan-Mar & Dec.
Luxury tent	US\$ 690	US\$ 485	US\$ 370
Single Supplement	US\$ 207	None	None

No single supplement in Shoulder and Green Season

Mankwe Tented Retreat

LIFE IN THE BUSH

- INCLUSIVE** Accommodation, all meals, drinks, 2 daily experiences, tourism levy, VAT
- EXCLUSIVE** Optional extras, curio purchases, guest laundry, premium brand drinks, and gratuities
- CHILDREN** Children 0 - 2 are FOC when sharing with adults. Children 3 - 11 are 50% when sharing with adults. Guests 12 years and older are full adult rate. Private vehicles must be booked for families with children under the age of 12.

EXPERIENCES

Each day 2 different experiences will be on offer.

Game Drive (Morning /afternoon)	Nature Walks	Birding	Chobe Corridor (Day Trip)
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ROOMS	WIFI	OPEN	ACCESS	POOL	SAFARI
10 Luxury Tents (King or Twin beds)	Business Lounge with WiFi	All Year	By road and air (Khwai airstrip), heli	2 pools	Excellent new game viewing area

OPTIONAL EXTRAS

Moremi Day Trip	Moremi & Xakanaxa Boat Trip	Khwai Day Trip	Elephant Havens	Heli Flights	Spa*	Transfers	Private Vehicle^	Guide / Pilot Accom.
US\$ 145 pp (min. 4 ppl.)	Add on to Moremi US\$ 43pp/hour	US\$ 145 pp (min. 4 ppl.)	Prices on Request	See Heli Rates	Spa Menu on Request	See Transfer Overview	US\$ 125 /empty seat	US\$ 200 /night

*Must be booked 7 days prior to arrival. ^Please see T&Cs.



RACK Per Person Sharing	RATE	DETAILS
3 Hour	US\$ 80	Morning or afternoon (mokoro trip only)
Full Day	US\$ 182	Inclusive of Mokoro trips, bush walk, and lunch
Overnight	US\$ 298	Inclusive of mokoro trips, bush walks, breakfast, lunch pack, select drinks, dinner, and all camping equipment
2 nights	US\$ 568	Inclusive of mokoro trips, bush walks, all meals, select drinks, full team of staff, and all camping equipment

TRANSFERS Please request transfer rates from the reservations team

Tswii Mokoro Trails

BAREFOOT ADVENTURE

- CHILDREN** We take children from 12 on the Mokoro Trails. Younger children can be allowed on request and at the discretion of management. **Adult rates only.**
- GROUP SIZE** Min. 4 people
For smaller groups, please enquire with reservations.
- SINGLES** 30% single supplement apply.
- CUSTOMISE***
*at an extra cost
All Tswii Mokoro Trails experiences are tailor-made to your request, so please contact our reservations team for additional nights and more options.

If slightly more luxurious facilities are required, we can tailor-make the trail accordingly (private shower and toilet per tent, stretchers, white table linen, etcetera).

TENTS	BEDS	ABLUTIONS	MEALS	THE DELTA	ACCESS
Spacious 2-man dome tents	Roll mat beds, a sleeping bag and a pillow	Washbasins are provided outside each tent. Bush showers and toilets are set up close by	Meals are served at a table with chairs or served around a campfire	Experience the Okavango Delta – a UNESCO World heritage site	Tswii Mokoro Station is a private launch site for Tswii guests exclusively



EXPERIENCES

	Game Drives	Night Drives	Bush Walks	Nature Walks	Boat/Barge Cruises	Mokoro	Birding	Fishing (Mar-Dec)	Cultural Visits	Meet a Bushman Family	eBikes (2 hours)	Unique Sundowner	Journey of the Stars
Mopiri				✓	✓	✓	✓	✓	✓			✓	✓
Nokanyana	✓		✓	✓			✓		✓			✓	✓
Great Tsau Hill	✓	✓	✓	✓			✓			✓	✓	Incredible Sky Walk	✓
Mankwe	✓	✓		✓			✓					✓	

OPTIONAL EXTRAS

	Adventure Camp	Heli Flights	Tsodilo Hills	Wellness Centre	Full Day Savute /Moremi	Through the Lense (Heli Experience)	Elephant Havens	Mokoro	eBike Safari (3h extra)	Wild Bird Trust Talk	Meet a Bushman Family		
											Half Day	Full Day	Full Day incl. Dance
Mopiri	✓	See heli rates for options	✓	See full spa list		US\$ 490				US\$ 150			
Nokanyana		See heli rates for options	✓		US\$ 150	US\$ 490	✓	✓					
Great Tsau Hill	✓	See heli rates for options	✓						US\$ 65		US\$ 80	US\$ 150	US\$ 200
Mankwe		See heli rates for options		Price on request	Multiple options. Price on request	US\$ 490	✓						

Bush walks

Mokoro

Meet a Bushman Family

Adventure Camp



Please book in advance

Flood water dependent

Please book in advance.

Min. 4 bednights – Seasonal – Environmentally dependant – Must be booked in advance.

There are more than one option available, e.g. heli, road, and/or self-drive. Enquire with reservations.

Optional extras are priced at a minimum of 2 ppl. – Please contact us for single person rates or groups.

Please see our **Fact Sheets** for descriptions of the experiences.

Mopiri Wellness Centre

Massage Menu

BACK AND NECK MASSAGE (90 mins) **US\$ 100**

FULL BODY (90 mins) **US\$ 100**

HEALING EARTH FULL BODY MUD MASSAGE
(90 mins) **US\$ 100**

HEAD MASSAGE (90 mins) **US\$ 40**

HOT STONE BACK (90 mins) **US\$ 70**

HOT STONE FULL BODY (90 mins) **US\$ 100**

Manicures & Pedicures

MANICURE **US\$ 50**

PEDICURE **US\$ 50**

SPECIAL ENZYME PEDICURE (90 mins) **US\$ 55**

Facials

BALANCING FACIAL (90 mins) **US\$ 110**

HYDRATING FACIAL (90 mins) **US\$ 110**

REGENERATING FACIAL (90 mins) **US\$ 110**

HEALING EARTH GODDESS FACIAL (120 mins) **US\$ 150**

Heli Experiences

All prices are in US Dollars and per person (min. 2 ppl.).

INTERNAL TRANSFERS

Khwai Airstrip to Nokanyana/Mankwe	\$ 165
Khwai Airstrip to Nokanyana/Mankwe – incl. 20 min scenic flight	\$ 345
Khwai Airstrip to Nokanyana/Mankwe – incl. 35 min scenic flight	\$ 520
Khwai Airstrip to Nokanyana/Mankwe – incl. 50 min scenic flight	\$ 680

SCENIC FLIGHT (doors off)

	Groups	30 min	45 min	1 hour
Mopiri	\$ 275	\$ 345	\$ 520	\$ 680
Nokanyana/Mankwe	\$ 275	\$ 345	\$ 520	\$ 680
Great Tsau Hill	N/A	\$ 885	N/A	\$ 1,400

EXPERIENCES

	Maun	Mopiri	Nok./Man.	GTH
Tsodilo Hills incl. lunch	\$ 1,135	\$ 895	\$ 1,455	\$ 2,750
Tsodilo Hills & Transfer (Mopiri to Maun)	N/A	\$ 1,360	N/A	N/A
Tsodilo Hills & Transfer (Mopiri to Nokanyana/Mankwe)	N/A	\$ 1,360	N/A	N/A
Tsodilo Hills & Transfer (Mopiri to Great Tsau Hill)	N/A	\$ 1,795	N/A	N/A
Conservation & Co-Existence (incl. Life with Elephants)	\$ 1,135	\$ 690	\$ 1,190	\$ 3,025
Elephant Havens	\$ 480	\$ 995	\$ 760	N/A
Flood Plains to Panhandle (2 hours, scenic)	N/A	\$ 1,350	\$ 1,350	N/A
Victoria Falls Day Trip (retrun transfer only)	N/A	\$ 2,475	\$ 2,150	N/A
Jedibe Village (return transfer only)	N/A	\$ 290	\$ 325	N/A
Tswii Mokoro Trails (return transfer only)	\$ 270	N/A	\$ 595	N/A

CHAMPAGNE STOP Can be added to any scenic flight or transfer **\$ 50**

All flights are private and based on a per person rate with a min. of 2 ppl. We can carry up to 20kg of soft luggage per person. Guests are provided with headsets and pilot commentary of the area throughout the flight. Helicopter types used are Robinson and Bell models. For departures from Maun or Kasane airport add \$20 per person (government departure tax). A 100% cancellation fee will be levied on any bookings cancelled 48 hours before departure.

Tsodilo Hills, Conservation & Co-existence Culture experiences include flights and activity fees. Flood Plains to Panhandle includes a palm island picnic. Elephant Havens includes a donation. Victoria Falls transfer includes guide, entry fee, FOA, landing fees and taxes and a champagne stop. (excludes visa fees and lunch)

MAUN

Transfers

All transfers
are per person rates.

MOPIRI

OKAVANGO
DELTA

CHOBE-NP

NOKANYANA

MANKWE

TSWII ADVENTURES
MAUNGREAT
TSAU HILL

C.K.G.R

GREAT TSAU HILL

MANKWE

MOPIRI

US\$ 265
(35m)US\$ 825
(45m)US\$ 160
(4h-4h30m
+ transfer to Mopiri)

MOPIRI

US\$ 260
(30m)US\$ 965
(50m)US\$ 302
(6h30m-7h)

NOKANYANA

NOKANYANA

US\$ 280
(30m)US\$ 560
(30m)US\$ 153
(2h30m-3h)GREAT
TSAU HILL

—

US\$ 825
(45m)US\$ 153
(3h30m-4h)US\$ 1,390
(1h15m)US\$ 130
(6h-6h30m)US\$ 1,780
(1h25m)US\$ 260
(6h-7h)

MANKWE

US\$ 280
(30m)US\$ 560
(30m)US\$ 130
(2h)US\$ 260
(30m)US\$ 965
(50m)US\$ 380
(6h-6h30m)

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FOC
(45m)US\$ 1,780
(1h25m)US\$ 305
(5h30m-6h)

KASANE



—

US\$ 1,780
(1h35m)

—

US\$ 480
(1h15m)US\$ 1,780
(1h30m)

—

US\$ 495
(50m)US\$ 1,390
(1h15m)

—

US\$ 2,390
(2h30m)

—

US\$ 495
(50m)US\$ 1,390
(1h15m)

—

Specials

Stay for 5 / Pay for 4

Roots & Journeys are fortunate enough to be able to offer superb lodges in iconic spots in Botswana. Take advantage of this special to experience MORE!

Terms for the Stay/Pay allocation of free bed nights:

For use at Mopiri, Nokanyana, Great Tsau Hill and Mankwe.
For every five nights in one booking, the free night will be the lowest Roots & Journeys point cost bed night during the stay.

Inclusive of
accommodation, all meals, drinks and select experiences, as highlighted on the rate sheets.

Exclusive of
optional extras, gratuities, laundry and transfers between the lodges.
All applicable third-party fees and additional charges (i.e. private vehicle or boat) will be charged on FOC nights.

Family Special

Our passion is connecting families through great experiences in nature. We want to inspire young minds and their families with all the natural wonders in the African wilderness.

One child under 18 stays FOC when sharing with two fully paying adults. Additional child under 18 years of age is 50% rate .

(T&C's apply; limited to 2 children per 2 fully paying adults)

Mopiri, Nokanyana and Great Tsau Hill welcome children of all ages.

Specialised experiences to keep kids entertained - nature walks, track & signs, bush crafts & skills, traditional bow and arrow making, basket weaving etc. Swimming pools at Nokanyana, Mopiri and Great Tsau Hill.

Valid for Mopiri, Nokanyana and Great Tsau Hill ONLY.

Specials are valid for bookings throughout 2024.
Only one special per booking may be used.
Standard cancellation terms apply.



Eswatini

HIKING JOURNEYS

RACK

Per Person Sharing

Rates below are based on 4 guests per group (rates are per person sharing).
Contact us for rates for smaller groups.
(Max. 8 guests per group)

	Rate	Single suppl.	Children (T&Cs apply)	Destination(s)	Inclusions	Exclusions	Available Season
Exclusive Adventure 16 Days / 15 Nights	US 8,199	US\$ 2,460	From 15+ No child rate	Eswatini highveld, middleveld and lowveld, Kruger NP, Blyde River Canyon	Accommodation, meals, select drinks, experiences listed in itinerary, conservation fees, entry fees, journey transport, hiking equipment where needed, fully guided	International transport, insurance, gratuity, drinks, personal purchases, optional extras, single supplement, laundry.	April – September
The Beautiful Kingdom 7 Days / 6 Nights	US\$ 3,299	US\$ 990	From 8+ Children 10% off, when sharing w/adult	Eswatini highveld, middleveld and lowveld.			All Year
Lubombo Explorer 4 Days / 3 Nights	US\$ 1,349	US\$ 405	From 8+ Children 10% off, when sharing w/adult	Eswatini Lubombo Mountains and lowveld.			April – October
Royal Rhino Experience 5 Days / 4 Nights	US\$ 2,199	US\$ 660	From 13+ No child rate	Eswatini middleveld and lowveld.			All Year

EXPERIENCES	Fitness Level	Hiking	Game Drives	Culture / History	Wildlife	Mountains	Adventure	Sleep out / Tents	# Nature Reserves	Kruger National Park	Blyde River Canyon
Exclusive Adventure 16 Days / 15 Nights	✓	✓	✓	✓	✓	✓	✓	✓ 1 ngt. in cave 3 nights in tents	✓ ₁₀	✓	✓
The Beautiful Kingdom 7 Days / 6 Nights	✓	✓	✓	✓	✓	✓	✓	✓ 1 ngt. in cave	✓ ₅		
Lubombo Explorer 4 Days / 3 Nights	✓	✓	✓	✓	✓	✓	✓	✓ 2 nights in tents	✓ ₃		
Royal Rhino Experience 5 Days / 4 Nights	✓	✓	✓	✓	✓	✓	✓	none	✓ ₂		

TRANSFER OPTIONS Fly into KMIII Airport or take a shuttle from OR Tambo. Please request transfer rates from the reservations team



ZAR RATES, SADC rates, group rates (1-8 guests), alternative itineraries available upon request.



ROOTS & JOURNEYS

Contact Us

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WWW.ROOTSANDJOURNEYS.COM

Affordable Luxury ➤ Unfiltered Africa ➤ Authentic Adventures ➤ Family Fun

Roots & Journeys reserves the right to amend its policies, terms and conditions for bookings, without prior notice.

- Quoted rates are per person per day unless otherwise specified.
- Special rates are also available for pilots and guides when accompanying full paying clients.
- Rates are inclusive of VAT on accommodation, meals, beverages and select experiences.

Any amount due to Roots & Journeys will be payable as follows, unless a credit application form has been completed and approved:

RESERVATION PROCEDURE

All communications relating to bookings, enquiries, payments and cancellations shall be directed to Roots & Journeys' reservations office in writing, via email to: res@rootsandjourneys.com.

Any special dietary requirements must be sent to our reservations department at least 30 days prior to arrival date.

RESERVATIONS

All bookings are held as provisional until:

- A 30% deposit is payable within 14 days from the date of the written confirmation.
- Should the deposit not be received within 14 working days then Roots & Journeys reserves the right to cancel any bookings where payment terms have not been met.
- Once the deposit is received the booking will be regarded as confirmed.
- Balance payments are due 30 days prior to arrival.
- Proof of payment must be emailed to our reservations office stating:
 - Reservation name, invoice number, date of deposit, amount paid.

CANCELLATION POLICY

All cancellations will be subject to the following policy:

Cancellation policy for individual travellers (FIT) and groups:

No. of days prior to arrival and applicable cancellation fee:

- 60 – 40: the 30% deposit is forfeited
- 39 – 30: 55% of total value of reservation is charged
- 29 or less: 100% of total value of reservation is charged

Please note that all cancellations are only effective once confirmed in writing by our reservations office.

Please note that all refunds are subject to commission and/or bank charges.

Should the deposit/prepayment not be received within the time-frame specified, Roots & Journeys reserves the right to cancel the reservation. The final rooming list should also be in Roots & Journeys possession 14 days prior to arrival date.

In certain instances Roots & Journeys reserves the right to increase the amount of prepayment required and to increase the time span relating to deposit due dates, the client will be advised accordingly.

Late arrivals/early departures: no refunds will be given for meals or services not taken up.

PAYMENT POLICY

All reservations made will only be guaranteed once payment is made and monies are received in accordance with the above reservations policy.

Unless prior arrangements have been made with Roots & Journeys the Guest shall at all-times remain solely liable and responsible for the payment of all invoices issued by Roots & Journeys in respect of confirmed reservations, as well as the payment of any fees due.

Payment shall be effected by electronic fund transfer/ credit card payment into such bank account(s) as provided by Roots & Journeys at time of confirmation or via secure online payment portal.

Should the guest fail to effect any payment on due date or breach any other trading term of this agreement, Roots & Journeys shall be entitled to cancel this agreement/booking and take such action as is necessary to recover the full amount owing.

Any bookings or experiences that are paid for by card will attract a 5% surcharge.

CHILD POLICY

Children 0 - 5 are FOC when sharing with fully paying adults.

Children 6 - 17 are 50% when sharing with fully paying adults.

Guests 18 years and older are full adult rate.

*Mankwe: please see rate sheet for child policy.

Private boats and vehicles must be booked for families with children under the age of 12. Family rooms are allocated on a first come first serve basis. There are no family rooms at Great Tsau Hill and Mankwe.

TOUR LEADER / GUIDE / DRIVER / PILOT POLICY

Bona fide tour leaders, guides, drivers and pilots accompanying guests that will need to stay over, will be offered accommodation at a preferential rate in our 'guide rooms'. These are single rooms. These are subject to availability. Should they request to stay in the guest accommodation the standard guest rates will apply. Alcoholic beverages are for the guides account.

PREMIUM DRINKS

Premium drinks can be arranged prior to arrival at an extra cost.

TRANSFERS

Transfers are included at Mopiri (from/to Mopiri airstrip or Etsha 6) and Nokanyana (from/to Khwai airstrip), and Great Tsau Hill (from/to Kuke Gate), and Mankwe (from/to Khwai airstrip).

It should be noted that Roots & Journeys reserves the right to adjust the rates on any internal flights or road transfers within Botswana that are booked through Roots & Journeys, should there be any significant fluctuation in the exchange rate and the fuel prices.

LAUNDRY

Laundry service available at an extra cost.

CHECK IN/OUT TIMES

Check in time is usually from 14h00 and check out time is by 11h00, these can be flexible.

Please contact us if you require different timings and we shall do our best to accommodate you if possible.

INDEMNITY & PERSONAL DETAILS

All guests are required to complete and sign the 'guest detail and indemnity' form prior to, or on arrival, and allow Roots & Journeys to make a photocopy of their valid passport.

HOUSE RULES

All guests at Roots & Journeys shall abide by Roots & Journeys' house rules, which will be made available on arrival. The house rules have been established to safeguard guests, staff, the environment and the property of both Roots & Journeys and of guests against harm and to ensure that guests enjoy the facilities on offer.

TRAVEL INSURANCE

It is the responsibility of each visitor to Roots & Journeys to ensure that adequate and comprehensive travel insurance is in place from the time of confirmation of a booking at Roots & Journeys and that details of such insurance are available during the time of travel. Such travel insurance must cover the visitor against all risks including but not limited to costs of cancellation and curtailment, damage, delay, evacuation, medical treatment, hospitalisation, illness, inconvenience, injury, loss, repatriation and theft. Roots & Journeys cannot accept any liability for any of these events under any circumstances. All visitors to Roots & Journeys are covered for evacuation to the nearest suitable medical facility in the case of a medical emergency. Such evacuation does not cover medical expenses and may be subject to agreement of the injured party to be treated at a private hospital as directed by the medical evacuation services, at the cost of the injured party.

SAFETY

Safari activities and visits to a safari area and/or a safari camp, place visitors in close proximity to wild animals and expose visitors to the hazards of such an environment. Whilst every care is taken by Roots & Journeys to avoid any incident, Roots & Journeys bears no responsibility whatsoever for any loss, injury, illness, death, delays, cancellations or changes to an itinerary and retains the right to alter, amend or cancel any part of a safari at Roots & Journeys with just reason.

FORCE MAJEURE

Roots & Journeys shall not be held responsible for any force majeure events beyond the reasonable control of Roots & Journeys, including but without limitations acts of god, exclusions, flood, fire or accident, war or threat of war, sabotage or civil disturbance, the occurrence of which may result in the cancellation of travel. Roots & Journeys shall not be deemed to be in breach or be otherwise liable for its non-performance to the extent that any such delay or non-performance is due to any force majeure. Roots & Journeys shall be entitled, at its sole and absolute discretion, to cancel or amend any reservation if it is so affected by a force majeure.

TRAVEL ADVISORY

Visitors are recommended to check with their foreign offices, consular section and travel agent for current visa requirements, travel, health and safety advisories. All travellers must comply with the necessary visa, child-travel documents and health requirements that are applicable for travelling to South Africa and Botswana. Roots & Journeys shall not be liable in any way if a guest fails to take the necessary medical precautions or obtain the necessary visa, or if a guest is denied entry into South Africa and Botswana for any reason whatsoever.

MEDICAL

A) We recommend that travellers to Africa keep all inoculations for tropical diseases up to date. B) Roots & Journeys are situated in an area deemed a malaria area. Travellers must seek advice from their doctor and/or travel clinic on the use of anti-malarial prophylactics.

PRIVATE VEHICLE

- We offer the option of a private vehicle or boat at all our lodges. Please enquire at time of booking. These will be offered on a first come first serve basis.
- As a standard we take up to 6 guests per vehicle. This guarantees each guest a window seat. However, with 3 rows of seats, there can be a total of 8-9 guest seats in the vehicle, so the number of guests per vehicle can be increased. Groups of 6 or more will automatically receive a private vehicle.
- **Private vehicles are charged on a per seat basis - \$125 per empty seat** – The fee is based on the number of empty seats out of 6 per vehicle. So, a family of 4 would pay for 2 empty seats - (\$125 x 2 seats)
- A private vehicle or boat must be booked for groups with children under 12 years old.
- Private vehicles and boats must be booked for the guests' **entire stay** at that particular lodge / camp. The private vehicle is charged on a per night basis. That is from when the guests arrive in the afternoon to when they leave the next day. When booking a private vehicle, this also includes a private nature host (guide). The Nature Host is assigned to the guest at the Managers discretion.
- The private vehicle must be reserved at the time of booking, and **no less than 30 days before travel**.
- **This rate applies to for ALL occupancy seasons.**
- The quality of the vehicles will be the same but the **look and feel may be different**.

